



Open Monday – Friday 7:00am to 5:00pm

Rental Policies

Our Rental Periods

Daily Rate	24-hour period from time of delivery or customer pick up. Customer may put a total of 8 hours of use on the engine hour meter.
Weekly Rate	7-day (168 hour) period from time of delivery or customer pick up. Customer may put a total of 40 hours of use on the engine hour meter.
Monthly Rate	28-day (672 hours, 4 calendar weeks) period from time of delivery or customer pick up. Customer may put a total of 160 hours of use on the engine hour meter.
Weekend Rentals <i>(Brandywine Rentals is not open on Saturdays but we will arrange a weekend rental for your convenience)</i>	<u>Customer Pickup</u> – Equipment must be reserved and paid for by 5:00pm Friday. Equipment must be picked up on Saturday between 8am – 12:00pm and must be returned no later than 8am Monday . Late return or exceeding 8-hour engine meter use will result in a second day rental charge.
	<u>Delivery</u> – Equipment will be delivered Saturday morning and picked up Monday morning. Exceeding 8-hour engine meter use will result in a second day rental charge.

Rental periods do not prorate. If you rent the equipment for 8 days, you will be charged for 1 week at the weekly rate and 1 day at the full daily rate.

Identification Required

- Valid driver’s license or state-issued identification card
- Major credit card issued in the same name as the ID

Payment and Deposits

- We require full payment before equipment will be released to the customer or delivered.
- All rentals require a refundable security deposit (amount based on type of equipment) **placed on a credit card** unless commercial liability insurance with a rented/leased equipment rider for loss and damage is on file with our office.
- We accept major credit cards, debit cards, cash or check for rental fees and delivery.
- A minimum returned check fee of \$35 will be charged.

Damage Waiver

Damage Waiver cannot be declined unless the appropriate commercial liability insurance with rented/leased equipment rider for loss and damage is on file with our office.

- **Damage Waiver is not insurance.** The damage waiver limits your liability in certain situations that are outside of your control. The damage waiver does not limit your responsibility for damage caused by misuse or events under your control. *Please read our rental contract terms and conditions for complete information about your responsibility as the customer.*

Customer Pickup

- Arranging a rental and loading equipment takes time. **Please arrive no later than 4:30pm** to pick up equipment or to arrange for a new rental.
- We reserve the right to turn away tow vehicles that are inadequate for the rating of our rental trailers.

Late Returns

We do NOT prorate our rental rates. If you return your item late you are responsible for another full day rental at the daily rate

Inclement Weather

We are not responsible for weather delays and do not adjust rental periods for rain. Please plan your project carefully!

Customer Responsibility

The customer is responsible for maintaining the equipment while it is in their care, including but not limited to fluid levels and grease points. The customer is also responsible for securing our equipment against theft and sheltering it against inclement weather. Please read our rental contract for complete details about customer responsibility.

Fuel

Equipment is rented with a full fuel tank. The customer is responsible for bringing the equipment back with a full tank or there will be a per-gallon fuel charge.

Cleaning Fee

There will be a fee charged if the equipment is returned dirty and requires cleaning, to include tracks, buckets and interior.

Equipment Breakdown

The customer is responsible for discontinuing use of the equipment immediately and calling for service if our equipment malfunctions. The customer will be responsible for any damage caused by continuing to use a piece of equipment that needs maintenance or repair.

**For a full list of our terms and conditions for renting,
please request a copy of our large-print format rental contract.**